



PERSATUAN BROKER - BROKER INSURANS DAN TAKAFUL MALAYSIA
MALAYSIAN INSURANCE AND TAKAFUL BROKERS ASSOCIATION

**4 CPD HOURS
PHYSICAL**

***2 SEATS PER MEMBER**

Ngopi Ngopi

A Casual Dialogue Session



**23 JUNE 2026
TUESDAY
8.30AM - 1.00PM**



**Aii's CAFE ROOM
LEVEL 6, PODIUM,
AICB BUILDING**

TWO TIMELY CONVERSATIONS FOR THE INDUSTRY

As the operating landscape for insurance and takaful intermediaries continues to evolve, members are navigating increasing expectations across both regulatory compliance and information governance.

Join us for a practical dialogue session covering two important developments impacting the industry today: understanding the changing tax environment and strengthening customer information management in an increasingly digital world.

► Target Audience

- Insurance & Takaful Brokers
- Compliance & Governance Teams
- Operations & Customer Service Personnel
- Business Leaders
- Risk Management
- IT & Data Management Teams

► Programme

8.30AM - 9.15AM	Arrival & Registration
9.15AM - 9.20AM	Welcome Address by Prof. Dato' Shazme Sulaiman, CEO, MITBA
9.20AM - 9.30AM	Opening Remarks by Wan Muzamir Fitri, Deputy Chairman, MITBA
9.30AM - 10.30AM	Navigating Recent Service Tax and Stamp Duty Developments Chew Meng Keat, Ernst & Young Tax Consultants Sdn. Bhd.
10.30AM - 10.45AM	Break
10.45AM - 12.45PM	Protecting Trust Through Responsible Information Management Wesley Lim, Technical Specialist Fortinet Malaysia Brian Chang, Solution Consultant & Advisory, Fortinet Malaysia
12.45PM - 1.00PM	Q & A
1.00PM	End



mitba@mitba.org.my



+603 7960 8191

Closing Date

19 June 2026, Friday, 12:00PM



PERSATUAN BROKER - BROKER INSURANS DAN TAKAFUL MALAYSIA
MALAYSIAN INSURANCE AND TAKAFUL BROKERS ASSOCIATION

**4 CPD HOURS
PHYSICAL**

***2 SEATS PER MEMBER**

Ngopi Ngopi

A Casual Dialogue Session



23 JUNE 2026
TUESDAY
8.30AM - 1.00PM



Aii's CAFE ROOM
LEVEL 6, PODIUM,
AICB BUILDING

SESSION 1: NAVIGATING RECENT SERVICE TAX & STAMP DUTY DEVELOPMENTS

► Why This Matters

Recent developments surrounding service tax, stamp duty and related regulatory expectations continue to reshape operational, pricing and compliance considerations for industry players. Understanding these developments early enables organisations to prepare, adapt and reduce unintended business impact.

► Objective

To provide members with practical updates and industry perspectives on recent service tax and stamp duty developments affecting insurance and takaful intermediaries.

► Participants will gain

- Understand recent developments and practical implications to intermediaries
- Learn common implementation considerations and compliance expectations
- Identify areas requiring operational readiness and business attention
- Gain insights directly from industry engagements and discussions

► About The Speakers



Chew Meng Keat

Senior Manager

Ernst & Young Tax Consultants Sdn. Bhd.

Meng Keat is a Senior Manager in the Financial Services Organisation (FSO) Tax practice at EY Malaysia. He works with a wide range of clients in the financial services industry, including commercial banks, investment banks, Islamic banks, insurers, takaful operators, insurance brokers, reinsurers, leasing companies, credit companies, fund and asset management companies, unit trust funds, and Real Estate Investment Trusts (REITs), in relation to various tax matters, including SST, e-invoicing and stamp duty.

He has been involved in submissions of applications for preferential SST treatment and in discussions with the Ministry of Finance and the Royal Malaysian Customs Department (RMCD) on SST matters for financial industry players and associations. He is also an HRDC-accredited trainer in SST and stamp duty matters.



mitba@mitba.org.my



+603 7960 8191

Closing Date

19 June 2026, Friday, 12:00PM



PERSATUAN BROKER - BROKER INSURANS DAN TAKAFUL MALAYSIA
MALAYSIAN INSURANCE AND TAKAFUL BROKERS ASSOCIATION

**4 CPD HOURS
PHYSICAL**

***2 SEATS PER MEMBER**

Ngopi Ngopi

A Casual Dialogue Session



23 JUNE 2026
TUESDAY
8.30AM - 1.00PM



Aii's CAFE ROOM
LEVEL 6, PODIUM,
AICB BUILDING

SESSION 2: PROTECTING TRUST THROUGH RESPONSIBLE INFORMATION MANAGEMENT

► Why This Matters

As financial institutions accelerate digitalisation and customer interactions become increasingly data-driven, organisations face greater exposure to cyber threats, information leakage and unauthorised disclosures. Strengthening customer information governance is becoming increasingly important to maintain trust and resilience.

► Objective

To help members better understand evolving expectations surrounding customer information management and practical approaches to strengthening governance and safeguarding customer trust.

► Participants will gain

- Understand expectations on handling and disclosure of customer information
- Learn practical approaches to strengthen internal controls and governance
- Identify common operational and compliance gaps
- Take away actionable practices to improve organisational resilience

► About The Speakers



Wesley Lim

Technical Specialist Fortinet Malaysia

Wesley Lim is a highly accomplished cybersecurity practitioner based in Malaysia, with over 25 years of expertise in areas of data networking, unified communications, and digital transformation. Currently a Technical Specialist in Fortinet, he specializes in bridging the gap between complex technical strategies/execution and essential business priorities. Throughout his career, Wesley has demonstrated consistent ability to deliver measurable security outcomes across diverse domains, including Cloud Security, Network Infrastructure, and Governance, Risk, and Compliance (GRC).

Wesley maintains elite industry certifications that underscore his technical authority and outside of his professional life, he is a motorsports athlete.



Brian Chang

Solution Consultant & Advisory
Fortinet Malaysia

Brian brings with him over 24 years of cybersecurity experience. In his role as a Solutions Architect, he advises customers how they can best approach today's cybersecurity landscape. Equipped with insights, knowledge and hands-on experiences working with customers from cross industries, he has helped organizations craft their cybersecurity strategic framework aligned to business imperatives. In the rise of digitalization coupled with increased complexities and sophistication of threats, Brian is passionate and committed to architecting one platform cybersecurity solution delivering broad, integrated and automated protection.

Prior to joining Fortinet, Brian served various roles helping organizations architect and implement security solutions to secure data, users, devices, applications and edges everywhere.

Brian has a Bachelors Degree in Electronic & Electrical Engineering and is a certified cybersecurity professional - equipped with certifications like Certified Information Systems Security Professional (CISSP), Certified Information Security Manager (CISM) and Certified in Risk and Information Systems Control (CRISC).



mitba@mitba.org.my



+603 7960 8191

Closing Date

19 June 2026, Friday, 12:00PM