

EXCLUSIVELY FOR MITBA MEMBERS



REGISTER NOW

THE NEW RISK LANDSCAPE AND IMPLICATIONS FOR INSURANCE BROKERS



TUESDAY, 16 JUNE 2026



10.00 - 11.30 AM



MICROSOFT TEAMS

SPEAKERS



Thao Tran

Regional Director Asia, ANZIIF

Thao Tran is a purpose-driven business leader with over two decades of experience spanning insurance, strategy, and operations across Asia and Africa.

She currently serves as Regional Director – Asia at ANZIIF, following senior leadership roles with Prudential, where she led strategy and business development across high-growth markets, including Cambodia. Thao has also contributed at a global level as a short-term consultant at the World Bank under Disaster Risk Financing and Insurance Program. Earlier in her career, spent more than a decade at Bao Viet Holdings, helping steer the organisation through transformation and market leadership.

She holds an MBA from Waseda University, awarded under the Japanese Development Scholarship, and a Bachelor of International Business from Hanoi Foreign Trade University.

Throughout her career, Thao has been guided by a strong belief in education, resilience, and the power of insurance to improve lives.



Mathew Hessian

Singapore Country Manager
& Client Director, Asia,
Charles Taylor Adjusting

Mathew brings over three decades of insurance industry experience, with a strong focus on building lasting client relationships and delivering tailored solutions. His expertise lies in understanding client needs, navigating complex claims, and driving strategic initiatives that delivers value for our clients.

With extensive technical proficiency in managing and negotiating losses across international jurisdictions, Mathew is dedicated to ensuring seamless claim settlements that prioritise client needs.

Mathew has extensive catastrophe response experience and has worked as part of many different response teams both in technical and leadership roles. His industry understanding, technical claim skill and customer focus combine in these environments to deliver exception results for stakeholders.

PROGRAMME

10:00-10:05 AM  **Welcome Remarks by**
Prof. Dato' Shazme Sulaiman, CEO, MITBA

10:05-10:10 AM  **Opening Remarks by**
Mark Silveira, General Manager, Industry
Engagement, ANZIIF

10:10-10:25 AM  **Elevate Insurance Broking Excellence in Malaysia**
Thao Tran, Regional Director Asia, ANZIIF

Key Focus:

- Rising expectations on brokers in a complex risk environment
- Elevating professionalism, trust, and industry standards
- Closing capability gaps in Malaysia's broking sector
- Structured professional pathways for brokers: ANZIIF Certificates in GI Broking (non AQF modules)
- Future-ready insurance brokers
- Continuous professional development (CPD) and lifelong learning
- Call to action for MITBA Members

10:25-11:15 AM  **Global Risk Outlook and Implications for Insurance Brokers in Malaysia**
Mathew Hessian, Singapore Country
Manager & Client Director, Asia,
Charles Taylor Adjusting

Key Focus:

- Interconnected risks as the new industry reality
- Global risk drivers shaping 2026
- Translation to Malaysian context
- Evolving claims landscape
- Implications for insurance brokers

11:15-11:30 AM  **Q&A and Closing Remarks**



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CLOSING DATE

12 June 2026, Friday, 12:00PM

Registration is on a first-come, first-served basis, limited to a maximum of 300 participants.



PERSATUAN BROKER - BROKER INSURANS DAN TAKAFUL MALAYSIA
MALAYSIAN INSURANCE AND TAKAFUL BROKERS ASSOCIATION



ANZIIF

1.5
CPD HOUR

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THE NEW RISK LANDSCAPE AND IMPLICATIONS FOR INSURANCE BROKERS

➤ BACKGROUND

The insurance industry across Asia is entering a period of unprecedented complexity and volatility. By 2026, risks are no longer isolated events but increasingly interconnected, compounding, and systemic.

Global drivers—geopolitical tensions, climate events, and supply chain disruptions—are creating multi-line loss impacts, affecting property, marine, construction, liability, and financial lines simultaneously. For Malaysia, these developments translate into material indirect exposures, even without physical damage locally.

At the same time, this evolving risk environment is reshaping expectations of insurance brokers. Brokers are no longer viewed solely as intermediaries, but as trusted advisors responsible for holistic risk solutions, claims advocacy, and strategic client guidance.

This webinar builds on ANZIIF's regional insights and introduces a strong capability-building lens through its Elevate Insurance initiative, highlighting how Malaysia's broking community can uplift professionalism, strengthen trust, and future-proof its workforce.

➤ OBJECTIVES

The webinar aims to:

- Examine why 2026 represents a turning point in interconnected risks
- Translate global risk developments into practical implications for Malaysian brokers
- Explore the growing complexity of claims and multi-line loss scenarios
- Highlight the evolving role of brokers as strategic advisors
- Introduce Elevate Insurance and professional pathways to uplift broker capability
- Strengthen readiness for systemic and interconnected risk events

➤ KEY DISCUSSION THEMES

- Interconnected Risk as the New Normal
- Global Risk Drivers: Geopolitics, Climate, Supply Chains
- Increasing Claims Complexity and Multi-Line Impacts
- Broker as Strategic Risk Advisor
- Insurance Market Volatility and Capacity Challenges
- Professionalisation and Capability Uplift in Malaysia
- Elevate Insurance and Future-Ready Workforce



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